

Five9 University: Training for Your Five9 Cloud Contact Center

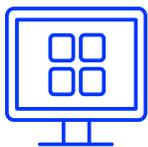
Five9 University provides engaging training to help you get the most out of your Five9 solution, get up to speed quickly, and achieve results

A Total Training Program

Access to training in a timely and convenient format allows you get the most out of your Five9® service. Five9 University offers training in four delivery methods:

- **Online training** modules to help you get started whenever you need them
- **Live training webinars** for short getting-started introductions
- **Instructor-led classes** for a hands-on engaging training experience
- **Custom training** built to your specific requirements

Your training is supported by Five9 University, an easy-to-use online learning site where contact center managers, administrators, agents, supervisors, and others can access relevant training on Five9 products and services.



Online Training

Self-help online training videos consist of short modules categorized by role and function, allowing learners to view training in order from beginning to end, or to quickly find specific topics.



Training Webinars

Training webinars provide short introductions to core applications. With a small time commitment, you get a quick overview in group sessions where questions are encouraged.



Instructor-led Training Courses

Take your training and contact center, to the next level by attending instructor-led training courses. The interactive, hands-on approach helps you solidify concepts and learn the practical knowledge you need to get the most out of your Five9 solution.



Custom Training

Still not finding what you need? We will work with you to define a custom curriculum for on-site or remote delivery. Setup a standard instructor-led training class dedicated to your employees or select from a menu of topics to define your own content.



Get Started Now

Five9 University helps you find ways to fully leverage the Five9 solution and more easily achieve your business goals.

Access Five9 University from login.five9.com using your Five9 login or contact your Customer Success Manager for more information.



About Five9

Five9 is the leading provider of cloud contact center solutions, bringing the power of the cloud to more than 2,000 customers worldwide and facilitating more than five billion call minutes annually. Five9 helps contact centers increase productivity, boost revenue, and create customer loyalty and trust.

For more information visit www.five9.com or call 1-800-553-8159.

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